

CADWALDER

Managing the Client Experience for Fund Sponsors Around LIBOR Succession Amendments

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By Michael Mascia
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Amending Fund Finance facilities to replace LIBOR as the primary benchmark interest rate has all the makings of a potential client experience disaster for your Fund sponsor clients. This is not just theoretical – we are starting to see real relationship strain develop in practice as a result of the amendment process. Below are our suggestions to best manage the client experience toward a favorable outcome for your Fund sponsors.

Communication. Nobody on the deal team is excited about amending documents to replace LIBOR. Banks feel (correctly) like they are bothering their Fund borrowers with this amendment burden. As a result, they may be looking to downplay it and are often communicating the need for the amendments through junior portfolio management personnel to junior Fund treasury personnel. This is a mistake. These amendments are major undertakings that could impact core economics of the transaction and should be communicated at the relationship level. Early communication on a game plan and process by a team that is knowledgeable about the process and complexities is important to set the stage for a successful transition.

Educate Yourself. Fund sponsor CFOs have the impression that these amendments are all straightforward, involving a single sentence that takes the term “LIBOR” and replaces it with “SOFR” throughout the Credit Agreement. But this is far from a “find and replace.” Many CFOs do not understand, nor can they be expected to understand, all of the various nuances (particularly in multi-currency facilities with syndication players) for making the required changes. There is no way a banker can adequately explain the scope and breadth of the required amendments for a particular deal effectively if he/she has not gotten fully fluent on what has to happen, why it is required and when it must be completed by. You should understand the differences in approach for the various currencies, between bilateral and syndicated loans, and between the U.S. and UK markets. SOFR comes in multiple primary varieties, with numerous other options (including to core economic concepts, such as application of a spread adjustment or a floor), that will need to be agreed upon. You cannot leave the details to the lawyers or to your juniors if you want to ensure your client is well-informed about the process.

Manage Expectations. At the outset, the senior deal banker should explain to the Fund CFO or other senior-level Fund contact:

- (i) This is difficult, none of us were asking for it, but it is required by worldwide regulators and we do not have a real choice.
- (ii) It is far more documentation-heavy than your expectations. The changes flow through the entirety of the Credit Agreement: the definitions, the borrowing request mechanics, the interest rate selections for each currency, the applicable margin calculations, the unavailability and illegality fallback sections, etc. The Credit Agreement will almost always need to be amended and restated – this is not a one-page amendment.
- (iii) The CFO himself or herself has to care and be engaged – the spreads are changing. The CFO has to understand and approve the new spread settings and their intersection with the new benchmarks, and this requires thorough, high-level attention.
- (iv) There are massive variations in the scope of work required between different deals. A bilateral, U.S. dollar-only deal on a non-LSTA form credit agreement may amend somewhat simply, perhaps 10-15 pages of blacklining. But for a multicurrency deal, where each currency now has its own interest rate instead of LIBOR, together with its own definitions and mechanics, the amendment can compel 50-60 change pages of blacklining. For deals with lots of currencies, each one needs to be addressed individually. And syndicated deals are further complicated. Each bank may have different requirements around notice time periods for certain currencies, what rates are preferred and operationally supported (e.g., Term SOFR, compounded in arrears SOFR, daily simple SOFR), etc. Make sure your Fund contact understands that all deals will not amend similarly and has a good idea of the complexity of the amendment for a particular transaction.

(v) The time and expense are significant – we are seeing CFOs with expectations that the costs of these amendments will only be a few thousand dollars. The entire Credit Agreement needs to be re-read and amended and restated by senior lawyers – the expenses will be extensive from both bank and borrower law firms, and not getting out and messaging this upfront and honestly will not end well. This is not a situation where the CFO thinks the bills are coming in 10% higher than expectations; the bills on syndicated, multicurrency deals may come in 10 times their expectations if they are not properly guided.

Timing. Your Fund CFO and her treasury team, and their law firm, are busy making investments and fundraising (things they really care about). Because there is no cash funding involved here and no deadline around a LIBOR amendment in the Fund's view (there are, in fact, rapidly approaching deadlines for the banks), LIBOR amendments are naturally treated as a low priority and they drag. When comments come back four weeks later, the banker and senior lawyer naturally need to spend time refreshing, which drives up the costs. Encourage your Fund CFO to set and drive a timeline, communicate it to Fund counsel, and encourage everyone to stick with it. And get started! LIBOR is going away as of 12/31/21 for non-USD currencies, and these amendments are coinciding with a very busy deal environment. And even simple amendments here can take time. Waiting to tie the LIBOR amendment into a potential upcoming transaction amendment addressing deal terms may prove to frustrate the timing of the deal term amendment, further annoying a client.

Practical Solutions. There are some deals where the Borrower's need for multicurrency borrowings is a nice to have, not a need to have. Make sure your Fund CFO knows that removing the ability to borrow in currency is a pragmatic approach, albeit at a loss of flexibility, that can avoid the need for major surgery on the currency provisions in the credit agreement. We are seeing this approach used where it is possible, particularly in older deals where the Funds are later in the lifecycle.

The Syndicate. The lead bank should affirmatively reach out to the syndicate members prior to commencing the amendment preparation, particularly in multicurrency deals. Not all banks are equipped to support every new interest rate benchmark. Identifying these type of challenges early in the process and not during the comment phase can be very helpful.

Borrower Comments. Help your Fund CFO understand the comment environment. Banks are undertaking a massive project implementing these changes throughout their entire portfolio of all LIBOR-based asset classes – in many cases, literally thousands of distinct loans. Each bank's standardized provisions are typically coming from a centralized LIBOR task force (and not from the Fund Finance team or its law firm), and there are often material differences in approach between banks. Each convention and, often times, each word in new benchmark provisions has been extensively vetted by each bank's internal teams (legal, risk, operations, IT, swaps teams, pricing) over the course of many months in order to develop standard provisions that work in the requisite environment. Thus, each bank naturally has an institutional preference for conformity and consistency with its policies. Like always, we fully respect Fund borrowers' right to comment, and they should comment on all language as they see appropriate. But comments on LIBOR succession have to be run through many more levels of approval than typical transactional terms: Changes have to go through, for example, the bank's centralized LIBOR team as well as, at times, even IT Systems teams (to ensure any requested changes are actually possible from a new IT systems and software perspective). And, in a syndicated deal, this is true for every bank in the syndicate. Bank receptivity to comments in this area is not surprisingly less accommodative than on commercial issues within the decision rights of the Fund Finance deal teams – banks are far more resistant to change in this area to ensure a consistent standard that they as an institution will be able to both implement and live up to. Thus, managing comments here requires far more time and expense than typical. Borrowers should be informed of this expressly so they understand the correlation in this context with costs and time as they make decisions on whether a particular comment is a must have, nice to have or not necessary. A Fund CFO not advised on this reality will end up frustrated.

Legal Teams. Banks should encourage their law firms, and encourage their Fund CFOs to encourage their own law firms, to form dedicated teams that include senior members of both the applicable deal team and any needed LIBOR transition specialists. Many deal lawyers know the LIBOR transition issues at a high level, but often not as to every applicable currency, nuance or operational difference. LIBOR specialist lawyers, in turn, do not necessarily know the intricacies of the particular bank and transaction. Cross-staffing expertise may be required in certain circumstances. Additionally, the substantive changes here are in places highly complex, and it cannot be competently handled by incoming first-year lawyers, for example. Let's get the teams right.

Consummation. When the amendment consummates, the relationship manager at the bank should call and thank the client. While this was nobody's fault, the Fund will have allocated real time and cost to the project. Let them know it is

appreciated and ask for feedback – we should all be trying to learn and make the process more efficient each time as we go forward. Give your law firms feedback as well.

Conclusion. I really see this as an area with the potential to have material negative impacts on your client relationships if handled incorrectly. We should all do the best we can to try and head that off. If anyone has any further suggestions for how to drive efficiencies in the process, I would welcome them.

'We Talk Banking and (Fund) Finance': New Walkers Podcast Series

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This week, I speak with the Walkers team who are launching a new podcast series – *We Talk Banking and Finance*. Their first episode looks at fund finance and features guest Mohith Sondhi, Senior Director – Debt Finance at OakNorth Bank, with co-hosts Walkers' Group Partner Zoë Hallam and Senior Counsel Julia Keppe.



Fund Finance Friday caught up with Zoë and Julia to ask their view of the fund finance market as we go into the last quarter and also to talk about their plans for the podcast series.

A link to the podcast is [here](#). We'll be sure to link to future fund finance editions in *FFF*.

FFF: Before we talk about the podcast, can you let us know your views of the fund finance market at the moment?

ZH: Busy! That would be the number one word. Based on our YTD deal flow, the number of deals being done across the fund finance product spectrum is looking to surpass prior performance. The industry has been impressively resilient to global issues and proved the worth of fund finance products to GPs.

JK: Agreed. It's also clear that, over the last 18 months, GPs and, importantly, investors have gained an increasing understanding of the financing options available to them. As offshore counsel, we work directly with onshore counsel and through them with a variety of decision-making individuals on the lender and sponsor side – there's a real sense that funds are now seeing the financing opportunities at all levels of their capital structure.

FFF: What are you seeing as the main developments in fund finance at the moment, given your view across the market?

JK: With an offshore lens, the trend that has developed over the last two or three years is lenders becoming more mindful of the consequences of decisions about negotiation points that relate to offshore documents. An example in certain jurisdictions is investor notices, which have had a big shift: the days of notice in the next quarterly reports have passed and, in those jurisdictions, the market seems to have settled on notice being very proximate to closing for understandable reasons.

ZH: The example Julia gives is a good one. Lenders are becoming much more aware, particularly in Europe, that their fund and security documents are offshore and, therefore, so is their recourse. Lenders now pay a lot more attention to their offshore finance documents, and it's a positive development that leads to a far better credit position.

FFF: We're pleased to see FF content from all sources. What was the thinking with the podcast?

ZH: Like most people involved in financial services, we've been doing a lot of content-sharing during the pandemic. We've found the knowhow that has gained real traction has been about trends and themes in the market – so, thought leadership, market commentary and that sort of thing. As offshore counsel, we're in a privileged position where we speak to the full spectrum of market participants, and so we wanted to talk about trends and themes to fill the WFH gap.

JK: The series is not just about fund finance, although that is what Zoë and I specialise in, so there will be quite a lot of fund finance material in there. We've already spoken to some key fund finance participants and will also be covering issues that relate to all finance market participants, such as ESG and Islamic finance.

ZH: That's right. Our focus is on thought leaders, so we hope you enjoy Mo Sondhi's insights.

Mondaq Webinar on Fund Finance

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Mondaq Webinars will host the session, "Hot Topics in Fund Finance," next Wednesday, September 22 at 11 a.m. New York time. Cadwalader's Mike Mascia and Leah Edelboim are presenting. For more information or to register, click [here](#).

FFA University – Last Day to Register

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Today is the last chance to register for this year's Fund Finance Association University, the intensive full-day training session scheduled for next Tuesday, September 21. The program is designed for both bankers and lawyers that are either relatively new to Fund Finance or those that want an in-depth training course. The agenda is available [here](#).

To register, click [here](#). Please contact **Michelle Bolingbroke** with any questions.

FFA New York Cocktail Event

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The Fund Finance Association will host an in-person cocktail event at the Ascent Lounge in New York on Thursday, October 21. An official invitation for the event will be shared within the next month. For information on COVID-19 protocols and to register your interest in attending the event, click [here](#).

Ogier on 'Fund Finance: Regional Perspectives and Updates'

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Ogier's cross-jurisdictional fund finance team offers their thoughts and insights on what they are seeing in each of the firm's regions heading into the last few months of 2021. The article is available [here](#).

NAB's Russell Evans Discusses a Career in Fund Finance with Brickfield

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Brickfield Recruitment's *Fund Finance Voices* series features an interview with Russell Evans, Head of Financial Institutions, Europe at National Australia Bank (NAB). Evans gives his views on ESG-linked facilities and why they are a great step forward. Additionally, he touches on why a consistent and transparent view of risk within a portfolio is essential to growth as a lender. Lastly, Evans shares the "best advice" that he can give to junior bankers looking to develop their careers in Fund Finance. Read the full interview [here](#).

Fund Finance Partner Samantha Hutchinson Shortlisted for Financial Times Innovative Lawyers Europe 2021 Awards

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Cadwalader Fund Finance partner Samantha Hutchinson has been shortlisted by the *Financial Times* in the “Innovative Practitioner” category as part of the publication’s prestigious FT Innovative Lawyers Europe 2021 awards and report.

Sam’s legal leadership, vision and dedication to her practice and clients have helped to shape the European fund finance market for over two decades, and she continues to advance the sector – and our firm’s market leadership – by helping to develop bespoke and innovative solutions for private capital managers and their lenders.

The Europe 2021 results will be announced at a virtual awards [event](#) on October 14, and we wish the best of luck to Sam and all the other well-deserving contenders.

On the Move – Fund Finance Tidbits

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On the Move



Konstantyn Shcherbakov has rejoined The Bank of New York Mellon as the Head of the Alternative Funds Lending team, which will consolidate fund finance product offering across subscription finance, NAV lending and other debt products extended to Private Equity and Hedge Funds.

Fund Finance Hiring

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Fund Finance Hiring

ING's Fund Finance business is experiencing significant growth and, as a result, the London-based team is now seeking to recruit an Analyst. This is an exciting opportunity to join a client-facing team which is fully integrated with Fund Finance teams based in Luxembourg, New York and Singapore.

For more information on the role, please visit [here](#) or contact **Lester Deeble**.

Pacific Western Bank is looking to hire at least two new analysts to support its fund finance team. These positions will be based in Durham, NC.

For more information, please visit [here](#).